

**PATENT APPLICATION TRANSMITTAL LETTER**  
(Large Entity)

Docket No.  
EN999079

TO THE ASSISTANT COMMISSIONER FOR PATENTS

Transmitted herewith for filing under 35 U.S.C. 111 and 37 C.F.R. 1.53 is the patent application of:

**FLOOR ET AL**

for: **BUSINESS METHOD FOR QUALITY ASSURANCE OF SERVICES**



JC542 U.S. PTO  
09/439310

Enclosed are:

- ☒ Certificate of Mailing with Express Mail Mailing Label No. **EL172581492US**
- ☒ **ONE** sheets of drawings.
- ☐ A certified copy of a application.
- ☒ Declaration ☒ Signed. ☐ Unsigned.
- ☒ Power of Attorney
- ☒ Information Disclosure Statement
- ☐ Preliminary Amendment
- ☒ Other: **ASSIGNMENT**

**CLAIMS AS FILED**

For	#Filed	#Allowed	#Extra	Rate	Fee
Total Claims	9	- 20 =	0	x \$18.00	\$0.00
Indep. Claims	3	- 3 =	0	x \$78.00	\$0.00
Multiple Dependent Claims (check if applicable) <input type="checkbox"/>					\$0.00
BASIC FEE					\$760.00
TOTAL FILING FEE					\$760.00

- ☐ A check in the amount of to cover the filing fee is enclosed.
- ☒ The Commissioner is hereby authorized to charge and credit Deposit Account No. **09-0457** as described below. A duplicate copy of this sheet is enclosed.
  - ☒ Charge the amount of **\$760.00** as filing fee.
  - ☒ Credit any overpayment.
  - ☒ Charge any additional filing fees required under 37 C.F.R. 1.16 and 1.17.
  - ☐ Charge the issue fee set in 37 C.F.R. 1.18 at the mailing of the Notice of Allowance, pursuant to 37 C.F.R. 1.311(b).

Dated: **11/12/99**

*John R. Pivnichny*  
Signature

John R. Pivnichny Reg. No: 43,001  
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cc: **RECORDS**